

5 Reasons why you need to Upgrade your System to an SV9100



1

No further developments

- > Your system may be approaching end of life with technical support becoming **increasingly limited**
- > The cost of **business downtime** could potentially cost you more than a new system!
- > Increasing **Total Cost of Ownership** with new IT demands on your old system

Future-proof your business

- > **Cost effective solution** from 10 to 900+ users – plenty of capacity for an expanding business
- > **Latest upgradeable communication technology** – protect your investment
- > **Netlink:** Add remote sites and new branches without the need or cost for an extra system



3

Brand new business boosting applications

- > **Expanded MyCalls portfolio** including Operator Console
- > **New features** include Presence & Instant Messaging
- > **Advanced contact centre applications** including unified communications

Get free applications!

- > **Free MyCalls Basic** call management app: Includes real-time call activity display, call logging and reports
- > **Free MyCalls Desktop** productivity app: Includes Instant Messaging, Screen-Pops and Speed Dials
- > **Free Mobile Extensions** – Provides your mobile phone with business system functionality

4



5

Defend yourself against Toll Fraud

- > Cost of Toll Fraud to Global businesses - **over £25bn per year**
- > Built-in application – **just £99!**
- > Help **prevent** potentially thousands of pounds lost to fraudsters